

## Frequently Asked Questions (FAQ)

**Through the Genesis Parent Module you will have access to your child's records.**

The screenshot shows the 'Parent Resources' interface with a 'Select Student' dropdown. Below are three student profiles:

- Daily, Ed:** Student ID: 504495, Homeroom: 11, Grade: 11, Age: 16, Birthdate: 08/11/1999, Current Class: MSPA PREP 11, Current Teacher: Baez, Jesse, Current Room: 342. Schedule includes Algebra 1, Graphic Des 1, English 3 Hon, US History 2, Lunch, Architect Dr 1, and PE 3/SCI.
- Daily, Hugh:** Student ID: 1008100, Homeroom: 08, Grade: 03, Age: 9, Birthdate: 05/29/1997, Current Class: (empty), Current Teacher: (empty), Current Room: (empty). Schedule is empty.
- Daily, Con JOHNATHON:** Student ID: 1012097, Homeroom: 04, Grade: 05, Age: 11, Birthdate: 12/18/1994, Current Class: (empty), Current Teacher: (empty), Current Room: (empty). Schedule is empty.

### **Genesis Parent Access "Home" – Student Dashboard Screen**

When you login to Genesis Parent Access the first screen you see is Parent Access "Home". This is the Student Dashboard screen. You will see a 'dashboard' for every student linked to your login.

Each student's 'dashboard' contains the following information:

- Basic information about the student: **student id, homeroom, grade, age**. If you are viewing the screen during the school day, you will also see information about the class your student is in 'right now': **current class, current teacher** and **current room**.
- The student's attendance summary for the current week – this shows you a color coded attendance code for each of the week.

**1. When will I have access to the Parent Module for my child's information?** At the Intermediate School level, your child's attendance and discipline records are available to you now. The gradebook section of the module will be available later this fall, before the end of the first marking period. You will find more specific information regarding the availability of this feature on your school's webpage at [www.piscatawayschools.org](http://www.piscatawayschools.org).

**2. Where do I get my login?** Send an email request to [piscatawaydata@pway.org](mailto:piscatawaydata@pway.org). Once your request has been processed, you will receive an email providing you with your username, password and the link to the parent module.

**3. What if I forget my password?** To replace a lost password send an email request to [piscatawaydata@pway.org](mailto:piscatawaydata@pway.org).

**4. What is the URL for Parent Access?**  
<https://parents.pway.org>

**5. How do I log out of Parent Access?** There is a small "Log Off" button at the upper right of every Parent Access screen. Click the "Log Off" button.

**Always log off of Parent Access – Never just close your browser**

**6. How can I update my student's Attendance information?** You cannot update any information. If you believe any information is wrong, you must contact your child's guidance counselor.

**7. What if I do not have access to all my children's information?** If you have a high school, middle school, or intermediate school child whose records are not visible to you on the parent module, please email [piscatawaydata@pway.org](mailto:piscatawaydata@pway.org).

# Piscataway Township Schools

**STUDENT  
INFORMATION SYSTEM**

# Parent Module Access Information

The parent module described in this brochure is now available for grades 4-12.

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